

**Johnson Controls Fire Protection LP**

283 Gibraltar Road

Horsham, PA 19044

215-347-6533

[heidi.gardner@jci.com](mailto:heidi.gardner@jci.com)**Service Agreement Renewal**

|                                        |          |                     |               |                         |                                                                                          |
|----------------------------------------|----------|---------------------|---------------|-------------------------|------------------------------------------------------------------------------------------|
| <b>Single or Multi - Site Renewal:</b> | Single   | <b>Salesperson:</b> | Heidi Gardner | <b>Ship To Address:</b> | #2296388<br>Thomas Edison State University<br>102 West State Street<br>Trenton, NJ 08608 |
| <b>Contract Number:</b>                | 44819306 |                     |               | <b>Bill To Address:</b> | #2462235<br>Thomas Edison State University<br>111 West State Street<br>Trenton, NJ 08609 |

Johnson Controls Fire Protection LP ("Company"), for and in consideration of the prices herein named, proposes to furnish the work, and/or materials hereinafter described, subject to the terms and conditions of this Agreement.

**Contract Dates:** 10/1/2020 - 9/30/2021

**Scope of Service:** See Contract Details on Page 2 & 3

**Total Annual Amount:** \$ 463.45

**Renewal Requirements:** Customer Renewal Purchase Order Required

**Billing Frequency:** Annual

**Customer Acceptance**

In accepting this Agreement, Customer agrees to the terms and conditions contained herein including those on the following page(s) of this Agreement and any attachments or riders attached hereto that contain additional terms and conditions. It is understood that these terms and conditions shall prevail over any variation in terms and conditions on any purchase order or other document that the Customer may issue. Any changes in the system requested by the Customer after the execution of this Agreement shall be paid for by the Customer and such changes shall be authorized in writing. **ATTENTION IS DIRECTED TO THE LIMITATION OF LIABILITY, WARRANTY, INDEMNITY AND OTHER CONDITIONS CONTAINED IN THIS AGREEMENT.** This offer shall be void if not accepted in writing within thirty (30) days from the date first set forth above. State of New Jersey contract terms and conditions apply to this agreement and take precedence over all other terms and conditions.

Thomas Edison State UniversityJOHNSON CONTROLS FIRE PROTECTION LPBy: Steve Albano

By: \_\_\_\_\_

Name: Steve AlbanoName: Heidi GardnerDate: 10/16/2020Date: 10/15/2020Title: TreasurerTitle: CCREmail: salbano@tesu.eduEmail: [heidi.gardner@jci.com](mailto:heidi.gardner@jci.com)

PO #: \_\_\_\_\_

License #: \_\_\_\_\_





\* We recently upgraded our Service Plan offerings to provide additional benefits to our customers. Below is a summary of the upgrades made to the Service Plan offerings.

| Previous Plan         | Previous Plan Includes                                                                                                                                                                                                                                                                            | Upgraded Plan          | Upgraded Plan Includes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Silver Service</b> | <ul style="list-style-type: none"> <li>· Test &amp; Inspection</li> <li>· PDF Inspection Reporting</li> <li>· No Labor Discount</li> </ul>                                                                                                                                                        | <b>Basic Service</b>   | <ul style="list-style-type: none"> <li>· Test &amp; Inspection</li> <li>· Xaap Electronic Inspection reporting</li> <li>· 10% Labor Discount</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Gold Labor</b>     | <ul style="list-style-type: none"> <li>· Test &amp; Inspection</li> <li>· Labor Coverage</li> <li>· No Parts Discounts</li> <li>· No Labor Discount for services not covered</li> <li>· PDF Inspection Reporting</li> </ul>                                                                       | <b>Precision Labor</b> | <ul style="list-style-type: none"> <li>· Test &amp; Inspection</li> <li>· Labor Coverage</li> <li>· 15% Labor Discount for services not covered under contract (i.e. Acts of Nature, Faulty Wiring, Moves/Adds/Changes, User Abuse &amp; Vandalism)</li> <li>· Xaap Electronic Reporting</li> </ul> <p><b>ADDED BENEFITS:</b></p> <ul style="list-style-type: none"> <li>· Custom Operator Training</li> <li>· Remote Diagnostics Option (supports all Simplex panels)</li> <li>· Smoke Detector Cleaning</li> <li>· Sensitivity Testing (for older, non - addressable panels)</li> </ul> |
| <b>Platinum</b>       | <ul style="list-style-type: none"> <li>· Test and Inspection</li> <li>· System Labor Coverage</li> <li>· System Parts Coverage</li> <li>· Peripheral Part Replacement Coverage</li> <li>· EIR/PDF Inspection Reporting</li> <li>· No Discounts for services not covered under contract</li> </ul> | <b>Comprehensive</b>   | <ul style="list-style-type: none"> <li>· Test &amp; Inspection</li> <li>· System Labor Coverage</li> <li>· System Parts Coverage</li> <li>· Peripheral Part Replacement Coverage</li> <li>· Xaap Electronic Inspection Reporting</li> <li>· 20% Discount for services not covered under contract</li> </ul> <p><b>ADDED BENEFITS:</b></p> <ul style="list-style-type: none"> <li>· Customer Operator Training</li> <li>· Remote Diagnostics Option</li> <li>· Priority Response (this is not a guarantee)</li> <li>· Remote Service Solutions</li> </ul>                                  |